



Quality Policy

BEW Electrical Distributors Ltd is a family owned and operated business serving the UK. The company is committed to achieving standards of excellence and remains dedicated to enhancing and developing our independent business by providing innovative products, services and solutions for electrical installation,

We operate a flexible stocking policy at branch level to enable us to adapt to local customer requirements, whilst maintaining a number of fast-moving goods across the entire network. In keeping with modern sustainability requirements we seek to stock products with improved electrical performance and energy efficiency.

The company aims to exceed customer expectations with the following objectives:

- To have available, in stock, a range of quality branded goods that are available over the counter and for same day delivery
- To always focus on, and work on a partnership basis with its customers
- Where profiled items are not available in branch, we aim to provide a reliable next day delivery service to a majority of customers in the UK
- By providing high standards of customer service we aim to be recognised as the UK's leading independent distributor of electrical products and services
- BEW is committed to complying with customer needs, as well as applicable and legal requirements

In order to achieve this Policy, BEW has a documented Quality Management System certificated to ISO 9001:2015, subjected to independent auditing by a UKAS accredited third party audit body. Continual improvements are expected in the Quality Management System and are achieved through the setting of annual team objectives and targets.

BEW Management recognises that skilled, motivated, and trained staff are the key to its success in delivering excellence to its customers and meeting strategic objectives. Effective management of people is therefore paramount, within an ethical framework including safety and environmental considerations.

Directors and Managers are responsible for implementing this Policy and all employees are responsible for delivering a quality service to our customers.

This policy will be reviewed on a regular basis to ensure its overall operational effectiveness.

Darren Locker
Managing Director – BEW Electrical Distributors Ltd