

Keeping Safe at BEW

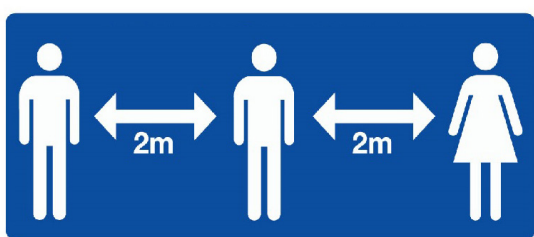


We're open for business



www.bewdirect.co.uk is a safe and convenient way to purchase electrical items from us. With thousands of products in stock, you can find everything you need to get the job done.

In Branch Purchases



Our Pre-Order & Collect service allows you to pre-order by phone, or email to your local branch, so that you can collect at a time that suits you.

- Call or email your order to your local branch
- We will have it picked and ready for you to collect
- Ask your local branch for more details

When Collecting from BEW Branches

At BEW, the health and safety of our customers and employees is our main priority. To ensure you can continue to order safely from us, we have implemented a number of social distancing measures in our branches and offer non-contact delivery and collections as well as contactless payment.

Online Purchases

If you are feeling unwell or showing Covid-19 symptoms, we request you do not come into the branch.

- Customers are requested to wear a face covering when visiting our trade counter
- We have installed counter screens at our trade counters
- We wash our hands frequently and hand sanitiser is available for colleagues and customers to use
- We have implemented social distancing so that everybody stays at least 2 metres apart
- Where applicable, a one-way system has been set up in-branch
- We ask customers to use their own pen when signing for goods
- Tea and coffee facilities have been temporarily withdrawn
- Customers are not permitted access to warehouse and office areas

Call & Collect



- We will contact you when your order is ready to collect
- Your order will be ready at the collection point
- If you prefer, we can bring your order to you, while you remain in your vehicle
- Maintain a safe 2m distance from other people and follow store messaging